



CLIENT GUARANTEE

The Coonley Law Firm takes the position that an attorney-client relationship is one of trust, not adversary. The Coonley Law Firm takes pride in its client representation. If a client ever receives an invoice that the client feels is unfair for any reason, the Coonley Law Firm requests that it be contacted prior to making any additional payments so that the client can fully articulate its concern. After understanding the client's concern or discrepancy, the Coonley Law Firm asks that it be given the opportunity to explain what it did and why it had to be done from a logical and legal standpoint.

After hearing the Coonley Firm's explanation of services and related fees, the client is free to indicate what fee it deems fair and the Coonley Law Firm will accept the proposed assessment.